

1 JEFFER, MANGELS, BUTLER & MARMARO LLP  
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3 San Francisco, California 94111-3824  
Telephone: (415) 398-8080  
4 Facsimile: (415) 398-5584

5 Attorneys for Defendant TRG CUSTOMER SOLUTIONS, INC.

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7  
8 UNITED STATES DISTRICT COURT  
9 NORTHERN DISTRICT OF CALIFORNIA  
10 SAN FRANCISCO DIVISION

11 DAVID KECK, an individual,

12 Plaintiff,

13 v.

14 BANK OF AMERICA, a Delaware  
corporation; CENTRAL STATES  
15 INDEMNITY CO. OF OMAHA, a Nebraska  
Corporation; CSI PROCESSING LLC, a  
16 Nebraska company; and DOES 1 through 100,

17 Defendants.

CASE NO. C 08-01219 CRB

SUBSTITUTION OF ATTORNEYS

18  
19 Defendant TRG Customer Solutions, Inc. hereby substitutes the law firm of Jeffer,  
20 Mangels, Butler & Marmaro LLP as its attorney of record in place of Shartsis Friese LLP. The new  
21 firm name, address and attorney of record is:

22 Michael J. Hassen (mjh@jmmbm.com)  
23 Christopher H. Doyle (chd@jmmbm.com)  
Jeffer, Mangels, Butler & Marmaro LLP  
24 Two Embarcadero Center, 5<sup>th</sup> Floor  
San Francisco, CA 94111  
25 Telephone: (415) 398-8080  
26 Facsimile: (415) 398-5584  
27  
28

1 The undersigned consents to the above substitution on behalf of TRG CUSTOMER  
2 SOLUTIONS, INC.

3  
4 DATED: September 15, 2008

  
PAT W. COSTELLO, General Counsel

5  
6 The undersigned consents to the above substitution.

7  
8 DATED: September \_\_, 2008

SHARTSIS FRIESE LLP

9  
10 By: \_\_\_\_\_  
11 ROBERT D. WARD  
12 Former Attorneys for TRG CUSTOMER  
13 SOLUTIONS, INC.

14 The undersigned is duly admitted to practice in the Northern District of California  
15 and accepts the above substitution.

16  
17 DATED: September \_\_, 2008

JEFFER, MANGELS, BUTLER & MARMARO LLP

18  
19  
20 By: \_\_\_\_\_  
21 MICHAEL J. HASSEN  
22 Attorneys for Defendant TRG CUSTOMER  
23 SOLUTIONS, INC.

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26  
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28  
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RECYCLED PAPER

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1 The undersigned consents to the above substitution on behalf of TRG CUSTOMER  
2 SOLUTIONS, INC.

3  
4 DATED: September \_\_, 2008


\_\_\_\_\_  
PAT W. COSTELLO, General Counsel

5  
6 The undersigned consents to the above substitution.

7  
8 DATED: September 17, 2008

SHARTSIS FRIESE LLP

9  
10 By: \_\_\_\_\_

  
FELICIA A. DRAPER  
Former Attorneys for TRG CUSTOMER  
SOLUTIONS, INC.

11  
12  
13  
14 The undersigned is duly admitted to practice in the Northern District of California  
15 and accepts the above substitution.

16  
17 DATED: September 17, 2008

JEFFER, MANGELS, BUTLER & MARMARO LLP

18  
19  
20 By: \_\_\_\_\_ /s/

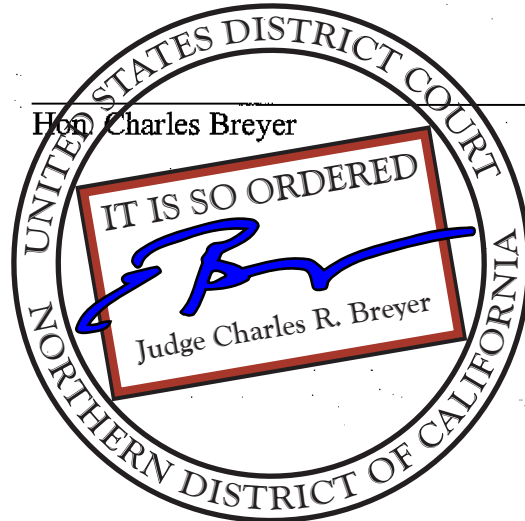
MICHAEL J. HASSEN  
Attorneys for Defendant TRG CUSTOMER  
SOLUTIONS, INC.

JMBM  
Jeffer Mangels  
Butler & Marmaro LLP

**ORDER**

IT IS SO ORDERED.

DATED: September 19, 2008



JMBM  
Jeffer Mangels  
Butler & Marmarou